

T [REDACTED] K [REDACTED]

Telemarketer: This is Justin Thompson from the verification department for Santanna Energy Services regarding the Customer Select program. I need to verify your information on tape as a matter of record. Is that ok with you Sir?

T [REDACTED] K [REDACTED]: Yah.

Telemarketer: Ok, and it is now 8:00 P.M. Wednesday April 10th, 2002. And I have your name as I have a contact name, as T [REDACTED] K [REDACTED] is that correct?

[REDACTED]: That's correct.

Telemarketer: And you're the person authorized to enroll your account in the Customer Select program to receive the market rate correct?

T [REDACTED] K [REDACTED]: Right.

Telemarketer: Is that a yes?

T [REDACTED] K [REDACTED]: Yes.

Telemarketer: Ok, I show your address as [REDACTED], Willowsprings, Illinois 60480 is that correct?

T [REDACTED] K [REDACTED]: That's correct.

Telemarketer: And the telephone number that I have is [REDACTED] is that correct?

T [REDACTED] K [REDACTED]: That's correct.

Telemarketer: And I show the last four digits of your Social Security number as [REDACTED] is that correct?

T [REDACTED] K [REDACTED]: That's correct.

Telemarketer: All right you are now enrolling in the Customer Select program with SES as your gas supplier. And you will receive a Chicago Index base market rate of NGI plus 6 cents per therm for the next 36 months ok?

T [REDACTED] K [REDACTED]: Ok.

Telemarketer: Is that a Yes?

T [REDACTED] K [REDACTED]: Yes.

OFFICIAL FILE

ILL. C. C. DOCKET NO. 02-0441

Santanna Redirect Exhibit No. 2

Witness _____

Date 8/28/02 Reporter CB

Telemarketer: Ok, you will receive a welcome letter via mail within the next of weeks, have you been given our toll free number in case you have any questions?

T██████ K██████: Yes.

Telemarketer: Ok, just to make sure everything is crystal clear, you understand that it'll be Santanna Energy that will provide the Nicor gas with your natural gas when your Customer Select program starts within the next 30 days. And Nicor will deliver the gas to you and continue to send your bills every month just as they always have. Is that clear?

T██████ K██████: Ok Yes.

Telemarketer: Ok, your verification is complete. Do you have any other questions for me Sir?

T██████ K██████: Not right now.

Telemarketer: Ok, thank you for your time today Sir and you have a great day.

T██████ K██████: Ok.

Telemarketer: Thank you.